

Christiansburg Aquatic Center



Monthly Report: April 2016

Terry Caldwell, Director of Aquatics

- Participated in the Montgomery County Prevention Partners annual planning meeting
- Monthly Advisory Board meeting; new brochure format, limited mobility parking signage, Swim for the Next Girl, Community Yard Sale, new web page design, contract renewals and Skatepark Lights discussion
- Distribution of summer brochure throughout the community
- Held “Swim for the Next Girl” event. Sponsored with CHS Swim for the Next Girl chapter
- New web page design project proposals underway
- Hosted Souper Splash; co-sponsored with NRVCS. Free pool entrance with a donation of canned food for the MC Emergency Assistance food bank
- First Annual Community Yard Sale hosted 30 vendors and was very successful

Chrystal Jones, Aquatic Supervisor

- Taught a Lifeguard Recertification class
- Ran the Senior Olympic swim meet
- Gave safety talk to multiple school field trip visits.



Scott Coppock, Customer Service Supervisor

Prior Membership Monthly reports have been distributed by current, renewing memberships. This report and future reports will reflect the memberships sold in the month of May.

- Total Memberships Sold:
 - Resident: **32**
 - Non Resident: **96**
- Attendance:
 - Daily Resident Passes: **1,142**
 - Daily Non-Resident Passes: **1,395**
 - Dry Passes: **253**
 - Members Scanned: **3,699**
 - \$1 Admissions: **32**

Birthday parties & room rentals

- Had **25** birthday parties in May
- Had **7** room rentals in May

Things I accomplished in May:

- Conducted interviews for Facility Attendants and Event Hosts
- Worked on comprehensive customer service presentation
- Trained two new Facility Attendants
- Attended “Train the Trainer” Workshop
- Hosted a booth at the Senior Care Fair event at the Rec Center



Wayne Hunter, Maintenance Superintendent

- Changed air filters air handling units
- Replaced light bulbs on leisure pool deck
- Cleaned windows on leisure pool deck
- Moved office furniture
- Building exterminated
- Repaired door in lifeguard office
- Repaired gate at dumpster
- Fixed lane line in leisure pool
- Hung banner
- Cleaned all deck gutters around leisure pool
- Cleaned all gutters around therapy pool
- Repaired tiles around comp pool
- Cleaned waterslide
- Repairing deck chairs



Bill Beecher, Competitive Coordinator

- Organized, oversaw and coached the CAC Bluefin's Summer League Team (82 registered swimmers)
- Interviewed and hired coaches for Bluefins
- Worked on contract for College Conference to bring their Championship to the Aquatic Center
- Set up and ran VT and H2OKIE meet
- Assisted with interviews for lifeguard positions

Olivia Smith, Program Supervisor

Learn to Swim	32
Homeschool Learn to Swim	20
Intro to Diving	5
Morning Fit	4, 12 passes
Evening Fit	5, 2 passes
Warm Water Workout	30
Rolling in the Deep	4, 9 passes
Aqua Yoga	6, 1 pass
Yoga	4
Hydro HIIT	4
Private swim lessons	83, 42 unique



- On May 2nd I attended the second annual regional familiarization tour to celebrate National Tourism and Travel Week. This tour showcased traditional and modern event venues in Montgomery County.
- Scott Coppock and I attended a “Train the Trainer” workshop to help further develop our in-house training programs. Customer service is key at the CAC and we are continuously working to make our guests’ experience as enjoyable as possible. Topics discussed include developing ambassadors, effective customer service delivery, and creating a customer service culture.
- Fins Summer Camp kicked off on Tuesday, May 31st! We are very excited to offer this program for the next 9 weeks. A few of our weekly themes include Weird Science, Kid’s Kitchen, Our Town, and The Olympics.

