

# Christiansburg Aquatic Center



## Monthly Report: April 2016

### Terry Caldwell, Director of Aquatics

- VRPS Leadership Training Institute Meeting
- LTI Conference
- Meeting with Mayor Barber and Town Council members to discuss town branding options for the CAC
- Attended the tourism meeting in Floyd
- Prevention Partners meeting to discuss Souper Splash
- Process has begun for website design with Civic Plus
- Attended Montgomery County Chamber of Commerce Women's Leadership Workshop
- Meeting with The Crossings to discuss resident aquatic fitness opportunities
- Meeting with Roanoke County Parks and Recreation Assistant Director of Recreation to discuss the fall VRPS Conference in Roanoke
- Continued work with Swim for the Next Girl event and the CAC's First Annual Community Yard Sale

### Chrystal Jones, Aquatic Supervisor

- Facilitated and ran the SSLF Free Adult Learn to Swim program for April.
- Oversaw the CAC Job Fair
- Taught a Lifeguard Recertification class
- Attended the VRPS Leadership Training Institute
- Coordinated the USA Diving Region 2 Championship
- Organized the Summer session of Adult Learn to Swim that is being supported by our SSLF Grant



## Scott Coppock, Customer Service Supervisor

Prior Membership Monthly reports have been distributed by current, renewing memberships. This report and future reports will reflect the memberships sold in the month of April.

- Total Memberships Sold:
  - Resident: **20**
  - Non Resident: **89**
- Attendance:
  - Daily Resident Passes: **993**
  - Daily Non-Resident Passes: **1,557**
  - Dry Passes: **292**
  - Members Scanned: **3,632**
  - \$1 Admissions: **39**

### Birthday parties & room rentals

- Had **28** birthday parties in April
- Had **7** room rentals in April
- Played the pirate for two birthday parties (both were great!)
- Attended customer service workshop
- Held one-on-one in-service for Event Hosts
- Held teach-in for custodians on the mermaid birthday parties
- Interviewed Event Hosts and Facility Attendants during Job Fair



## Wayne Hunter, Maintenance Superintendent

- Changed light bulbs comp pool
- Changed banners around competition pool
- Fixed SOC duct -comp pool
- Replaced exhaust belts P A C #4
- Trane replaced compressor P A C #2
- Replaced E C B U board on U V unit comp pool
- Repaired starting block wedges
- Cleaned chlorinator therapy pool
- Replaced burnt board on boiler
- Replaced motor blower on boiler
- Fire alarm inspection
- Fixed coupling on water slide
- Replaced igniter on boiler
- Replaced filters on P A C units
- Repaired floor tiles comp pool
- Replaced broken housing and O-ring water feature pump
- Backflows tested
- Chevy Lumina serviced



## Olivia Smith, Program Supervisor

Learn to Swim	51
Homeschool Learn to Swim	17
Intro to Diving	5
Morning Fit	6, 9 passes
Evening Fit	4, 4 passes
Warm Water Workout	32, 3 passes
Rolling in the Deep	6, 10 passes
Aqua Yoga	4
Yoga	5
Hydro HIIT	5, 5 passes
Private swim lessons	76, 36 unique



- The Christiansburg Aquatic Center hosted an Aquatic Exercise Association (AEA) workshop on April 2<sup>nd</sup> and 3<sup>rd</sup>. Participants from North Carolina to Maryland traveled to the CAC to perfect their theoretical and practical aquatic skills. In addition to testing for the AEA certification, participants had the opportunity to learn more about the benefits and practical applications of using high intensity intervals and noodles during their classes.
- I attended a leadership development series every Wednesday in April. The class, which is 8 weeks long, focuses on employee engagement and influence, problem solving, ethics and leading organizational change.
- The summer brochure was completed in April and is now available online ([www.cacpool.com](http://www.cacpool.com)) and at the CAC front desk! Some of our new programs include aqua kickboxing, earth and water yoga and an evening warm water workout class.
- I also attended a hospitality and tourism customer service training workshop in April, which was hosted by local tourism regional and state offices. Key takeaway points included enthusiasm for our region and products, consistency in services provided and knowledge about the surrounding areas.
- I met with our water aerobics instructors for an in-service on April 24<sup>th</sup>. We discussed plans for the summer, program values, safety and the addition of two new instructors.

