

The Christiansburg Connection

Emergency Alerts Notice

On July 1, the Town began transitioning to a new emergency notification system – Citizens Alert, powered by Everbridge.

Given the advent of the new NRV 911 Authority, streamlining emergency alerts benefits the entire community. As a result, the Town is moving to the same platform used by Montgomery County. The jurisdictions already work closely together when it comes to public safety and critical events, and Citizens Alert will help both the Town and County better communicate with residents and businesses about a variety of events, ranging from severe weather, fires, floods and other emergencies to more routine announcements, such as road closures and water utility maintenance. Messages will be sent to residents on their preferred contact paths—cell phone, SMS, home phone, email, fax, pager and more—to ensure real-time access to potentially lifesaving information.

Current subscribers of CodeRED will receive alerts throughout the month of July directing them to enroll in Citizens Alert. The Town's CodeRED service will expire at the end of the month.

Residents are encouraged to sign up for Citizens Alert and learn more about the program at www.christiansburg.org.

CITIZENSALERT

Upcoming Meetings & Closures:

- Town Council Meetings**
- Town Hall, 100 East Main Street
- Tuesday, July 12 at 7 p.m.
- Tuesday, July 26 at 7 p.m.
- Tuesday, August 9 at 7 p.m.
- Tuesday, August 23 at 7 p.m.

Never miss a meeting! Sign up for meeting notifications at www.christiansburg.org/notifyme

- Labor Day Holiday - Monday, Sept. 5**
- Town Hall Closed
- Aquatic Center open 8 a.m. - 5 p.m. (admin. office closed)
- Recreation Center Closed
- (Monday's garbage collected with Tuesday's pickup)

In The Know

Welcome, Steve Biggs! Christiansburg's new town manager came on board July 1. Biggs has more than 30 years of experience in town administration and served almost two decades as the town manager of Clayton, N.C., leading the municipality through a period of unprecedented growth. Biggs takes over for Barry Helms, who retired June 30.

Baseball season is in full swing, and from July 6-10, more than 60 teams from six states will compete in the Top Gun BOWNET Atlantic Baseball World Series at Harkrader Sports Complex.

The Town, Aquatic Center and Farmers' Market have joined Instagram! Follow us at @cburgva_gov, @christiansburgaquaticcenter and @christiansburgfarmersmarket. And don't miss out on our other social media accounts - follow the Town, Farmers' Market, Police Department and Aquatic Center on Facebook and Twitter!



Town Council Approves F.Y. 2016-17 Budget

Town Council approved the F.Y. 2016-17 annual budget on June 21.

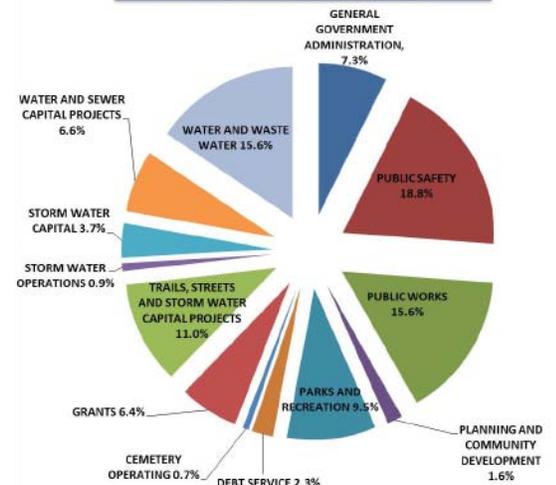
Tax rates remain unchanged for residential and personal property. Personal property will be prorated for 2016 in conjunction with Montgomery County's plan to move to proration of personal property taxes this year. Though there are no tax increases in the budget, there are changes to fees that will affect your utility bill.

Increases to water rates went into effect on July 1. For in-town customers, this means that the minimum water rate is now \$11 per month. For out-of-town customers, the minimum rate is now \$16.50 a month. Learn more at www.christiansburg.org/budget.

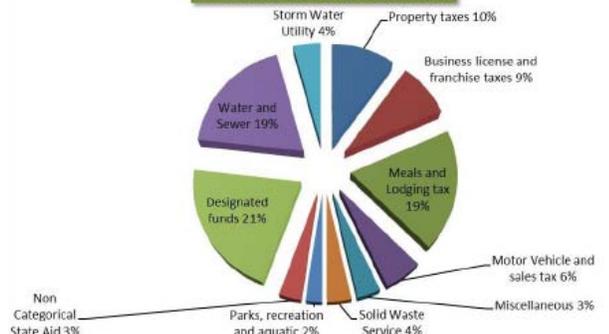
In addition, Town Council approved the implementation of a stormwater utility fee. The stormwater utility rates were implemented on July 1, and the utility fees will be reflected on August utility bills.

Residential property stormwater rates are \$6/monthly. Commercial property stormwater utility fees will be billed on a tiered system. To learn more, please visit christiansburg.org/stormwater.

APPROPRIATIONS 2016-2017 BUDGETS
What the funds are spent on



Budgeted Revenue 2016-2017
Where the money comes from



Frequently Asked... Monthly Utility Billing

Town of Christiansburg utility customers now receive utility bills every month instead of every two months. During the transition, the Town received a number of FAQs, which we've listed below. Check them out!

When is my bill due?

Current utility bills are due on the first of every month. Any past due balances are due by the tenth of each month. (e.g. May 1 bills are due by June 1. Unpaid balances for May are due June 10.)

When do late fees apply?

Late fees will be charged after the first of the month if a bill remains unpaid. A ten percent penalty will be applied after the first of each month.

When is cutoff?

Any bill that remains unpaid after the tenth of the following month will be subject to disconnection of service. Your most recent utility bill will notify you of any past due balance, as well as the date of service disconnection.

Why didn't I receive a second notice?

Second notices are no longer sent out separately from your utility bill. Instead, any unpaid balance will be listed in the message box on your most recent utility bill.

Still have questions regarding your utility bill? Please call the Finance Department at (540) 382-9519.

Zika 411

As of June 16, the Virginia Department of Health (VDH) has reported 26 cases of Zika virus disease. Zika is spread to people primarily through the bite of an infected Aedes species mosquito.

Taking simple steps around your home can help eliminate standing water on your property and reduce the presence of mosquitoes. Once a week, empty and scrub, turn over, cover or throw out any items that hold water (tires, buckets, planters, toys, pools, birdbaths, flowerpot saucers or trash containers). If you have a septic tank, repair cracks or gaps. Cover open vents or plumbing pipes, using wire mesh with holes smaller than an adult mosquito.

For more information on the Zika virus, visit www.vdh.virginia.gov.

Events Calendar

Christiansburg Farmers' Market

Hickok Street, Downtown Christiansburg
Thursdays through October
3 - 7 p.m.

Top Gun BOWNET Atlantic Baseball World Series

July 6-10
Harkrader Sports Complex

CAC Closed for Annual Maintenance

August 15-26

Heritage Day

Saturday, August 27
Montgomery Museum & Lewis Miller Regional Art Center
10 a.m. - 3 p.m.

To find information about more events and programs, please visit www.christiansburg.org/events

Christiansburg Farmers' Market

Have you seen the 2016 Christiansburg Farmers' Market t-shirts? Savannah Penven, a recent graduate of Christiansburg High School, created the winning design. She was presented with her award at the June 14 Town Council meeting.

Savannah thanked the market, saying, "I had a ton of fun designing it. Being a local of Blacksburg/Christiansburg for 17 years, it was really close to my heart. I am honored you thought it would represent the Christiansburg Farmers' Market."



The Market received more than 17 entries from all over Montgomery County. T-shirts are on sale now for \$15 and can be purchased at the Market Manager's tent every Thursday from 3-7 p.m.

Capital Project Update: Brown, Church and Lucas

In the coming months, the Town will be working to improve stormwater infrastructure in the area of Brown, Church and Lucas Streets. As part of this project, street closures will be necessary at times and there may be traffic delays - residents and motorists will be notified of any traffic changes in advance. Thank you for your patience during this stormwater construction project, which will help preserve the health of our creeks and streams - lessening the impact of flooding and reducing stream pollution and stream bank erosion.

Just A Reminder...

The Christiansburg Aquatic Center will be closed from August 15-26 for annual maintenance. The CAC will reopen on August 27.

Annual maintenance is needed to keep the CAC in great shape. Thank you for your patience as we work to keep providing you with the best possible service!

For more information about CAC programs and services, please visit www.cacpool.com

Coming Soon: Monitor Your Water Usage Online!

Utility customers will soon be able to monitor their water usage online.

Simply fill in the registration form included in July's utility bill and return to the Finance Department to be signed up once online monitoring becomes available. Be sure to check out September's newsletter for more information!

Snapshot! Town photos & events



On May 16, the Christiansburg Fire and Police Departments, along with other area agencies, gave a patriotic sendoff to local members of the National Guard reporting for training in Texas before overseas deployment.

Have questions? Let us know!
(540) 382-6128 ext. 1151
info@christiansburg.org
www.christiansburg.org